

MATRIX PRO 840

EXTENDED WARRANTY 99 - 01038

Your Matrix Pro 840 guidance system carries a standard one-year factory warranty. You can extend and enhance this warranty by two (2) years for a total of three (3) years of protection for \$302.60. Take this sheet and your retail sales receipt to your Matrix Pro 840 retailer or guidance dealer to purchase the extended warranty.

Warranty Comparisons

	Standard Warranty	Extended Warranty Program
Term:	1 year from date of product purchase	3 year total warranty coverage
Cost:	Included in product purchase cost	\$302.60 Must be purchased at time of product purchase
Service Claims:	Warranty claims will follow normal distribution channels and return procedures.	
Products:	Covers all products in the guidance kit.	
Coverage:	Covers manufacturing or material defects. Does NOT cover misuse or abuse.	
Transfer:	Does NOT transfer with product ownership	

To Purchase An Extended Warranty

- Complete the following information:
 - Kit Part # _____
 - Console Part # / Serial # _____
 - Owner's Name _____
 - Address _____
 - Phone _____
- Include a copy of the retail sales receipt.
- Return this form to your guidance dealer.
- Have your guidance dealer fax the form and receipt to (217) 753-8426.



Product Warranty

TeeJet Technologies warrants to the original purchaser that the product purchased shall be free of defects in material or workmanship. If the product proves to be defective within the warranty period the purchaser must return, freight prepaid, said product to TeeJet Technologies within thirty (30) days after such defect is discovered. Upon inspection and examination by TeeJet Technologies and at its option, the product shall be repaired or replaced with a new or comparable product. No product will be considered defective if it substantially fulfills the performance specifications. Purchaser shall be responsible for all required maintenance service in accordance with procedures outlined in TeeJet Technologies' product operator's manual or service bulletins.

All product(s) replaced or repaired under warranty shall carry the remainder of the warranty left on the original purchase. All out of warranty product(s) serviced for fee or goodwill will have ninety (90) days of warranty. The ninety (90) days shall begin on the date serviced by TeeJet Technologies.

WARRANTY LIMITATIONS AND EXCLUSIONS

TeeJet Technologies will have no warranty obligation hereunder if the product is subjected to abuse, misuse, acts of God, faulty installation, or improper maintenance as outlined in TeeJet Technologies' product operator's manual or service bulletins. Consumable items (items such as light bulbs, batteries, etc., and expendable items (items that wear out during normal use) such as injection pump tubes, flow meter bearings, etc., are not covered by warranty. For products that come in direct contact with chemical, the specific recommendations contained in TeeJet Technologies product bulletins must be adhered to, or this warranty is void. Any repairs or alterations, other than those provided by TeeJet Technologies and/or its authorized representatives, will void the warranty. TeeJet Technologies neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with said product.

DISCLAIMER OF UNSTATED WARRANTY

The warranty printed above is the only warranty applicable to this purchase. TeeJet Technologies' warranty cannot be modified by any person or entity, including without limitation, any distributor or retailer of TeeJet Technologies. All other warranties, express or implied, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are disclaimed.

LIMITATION OF LIABILITY

It is understood and agreed that TeeJet Technologies, whether in contract, in tort, under any warranty, in negligence or otherwise, shall not exceed the return of the amount of the purchase price paid by purchaser and under no circumstances shall TeeJet Technologies be liable for special, indirect, or consequential damages. In particular, TeeJet Technologies shall not be liable for damage to crops as the result of misuse or negligence in the application of chemicals or operation of TeeJet Technologies products. The price stated for the equipment is a consideration in limiting TeeJet Technologies' liability. No action, regardless of form, arising out of the transactions under this agreement may be brought by purchaser more than one year after the cause of action has occurred.

Repair and Return Policy

CLEANING REQUIREMENTS

Products returned to TeeJet Technologies must be thoroughly cleaned and free of all chemical contamination. Items not properly cleaned will be returned to the owner at their expense.

REQUESTING AN RMA

1. Contact TeeJet Technologies and provide details and symptoms of the problem.
2. Once an RMA number has been issued, return the item pre-paid to TeeJet Technologies.
3. Write the RMA number on the outside of the box before returning the item.
4. Include a brief written description regarding the reason for return.

OUT OF WARRANTY REPAIRS

1. All merchandise being returned to TeeJet Technologies for out of warranty repair must be pre-approved.
2. An RMA number will be issued by TeeJet Technologies. This number must accompany the merchandise.
3. An authorized Purchase Order number or Credit Card number will be required to process the transaction.
4. At the discretion of TeeJet Technologies, the merchandise will be repaired or replaced and returned to the customer. Repair and freight charges will be assessed and are the responsibility of the customer.

WARRANTY REPAIRS

1. All merchandise being returned to TeeJet Technologies for warranty repair must be pre-approved.
2. An RMA number will be issued by TeeJet Technologies. This number must accompany the merchandise.
3. Proof of in-service date may be required.
4. At the discretion of TeeJet Technologies, the merchandise will be repaired or replaced at NO CHARGE and returned to the customer, freight prepaid.
5. Warranty repaired items carry the remainder of the original warranty period.



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A Subsidiary of  **Spraying Systems Co.**

98-01328 R4
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DIAGNOSTIC AND NO DEFECT CHECK OUT FEES

1. TeeJet Technologies will make every reasonable attempt to verify RMA claims. If TeeJet Technologies is unable to confirm the operation of the equipment, staff will attempt to collect additional information from the dealer/distributor/end user (upon authorization). However, if no additional information is provided within ten (10) business days, the product will be returned to the customer with applicable fees applied.
2. Items returned for repair that are determined to have NO DEFECT will be assessed a standard no defect Diagnostic Fee. This fee applies to out of warranty items only.
3. A Diagnostic Fee will also be applied to items that are determined "Not Repairable". These items will be returned or scrapped at the customer's request.

SAME DAY REPAIR SERVICE CHARGES

Customers requesting same day repair service on "out of warranty" items will be assessed an additional \$55.00 expedite fee. NOTE: Same Day Service may not be available on all products. Contact TeeJet Technologies before returning the item.

ON SITE REPAIR SERVICE

TeeJet Technologies offers a limited "on site" repair service option. This service option is used for non-typical service issues or problems. Contact TeeJet Technologies for additional information, fees, and scheduling.

SPECIAL ITEMS

Items not identified on the product repair lists will be repaired using the standard hourly repair rate, plus parts.

Repair charges are invoiced as net charges with standard payment terms.

Prices and specifications are subject to change without prior notification.

MERCHANDISE RETURNS

1. Requests to return merchandise for credit must be submitted and approved by a Customer Service Representative before an RMA number will be issued.
2. A minimum 20% restocking fee will be applied to the returned merchandise.
3. Items being returned must be current product and purchased within the last 12 months.
4. Returned items must be in like new condition or the items may be returned to the customer at their expense, or the items may be assessed with additional return fees.

REMANUFACTURED UNITS FOR SALE

From time to time, TeeJet Technologies will make available for sale a limited number of remanufactured consoles and parts. These items will carry a 90-day warranty from the day of purchase. Contact TeeJet Technologies or your local TeeJet sales office.

All items returned to TeeJet Technologies must be pre-approved and require a Returned Merchandise Authorization (RMA) number.

LOANER CONSOLES

Dealers for TeeJet Technologies are responsible for stocking service replacement consoles for end users. In the event a dealer is temporarily out of service inventory, TeeJet Technologies has a limited inventory of remanufactured consoles to be used as loaner replacements. These consoles can be used while the end user console is being repaired. This service is available for most consoles at a fee of \$95.00 each. Contact TeeJet Technologies for specific product availability.

UNAUTHORIZED MODIFICATIONS AND REPAIRS

Unauthorized modifications of any products manufactured or distributed by TeeJet Technologies will automatically void the factory warranty. Standard out of warranty charges will apply to return the products to "like new" condition.

REPAIRED ITEMS WARRANTY PERIOD

Items Returned for repair to TeeJet Technologies will carry a 90-day warranty period from the date of repair.

UNCLAIMED PROPERTY

Product serviced by TeeJet Technologies must be claimed within 45 days of completion of services. If a customer fails to provide the information necessary to complete an RMA transaction (purchase order, payment, etc.) ownership of unclaimed product will become the property of TeeJet Technologies after 45 days.

Ship to:

TeeJet Technologies
Repair Department
RMA # _____
1801 Business Park Drive
Springfield, Illinois 62703 USA